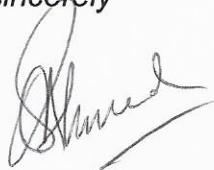


To whom it may concern,

You are receiving this letter as a Futura SC SA client with your child's cryopreserved umbilical cord blood/and/or cord tissue stored between May 25th 2015 and July 31st 2017. During that time, Futura SC SA arranged for Smart Cells International, UK to process and store your child's cord blood/tissue at their UK laboratory facility. Please be assured that the cessation of Futura SC SA's activities in no way affects the storage of your child's sample(s) or handling of any associated data. Futura SC SA arranged a storage duration of 25 years and this contractual obligation remains in place.

Yours sincerely



Shamshad Ahmed

Chief Executive